

Name of the Teacher:

NONGSTOIN COLLEGE

West Khasi Hills District Nongstoin – 793119

Meghalaya

Included under 2(f) and 12B, UGC Act, 1956 and NAAC Re-accredited with Grade B+ (2.60 CGPA)



STUDENT SATISFACTION SURVEY (SSS)

This questionnaire is intended to collect information relating to your satisfaction towards the faculty, teaching learning and evaluation. Te information provided by you will be kept confidential and will be used as important feedback for quality improvement of the programme of studies/institution.

Course title:

Semester/Class:

| DI | rections: For each | en nen | i pieas | se indicate your | level of | r satis | staction in the following s | statement by | choosing a score l | oetween A t | o E. | |
|-----|----------------------|----------|---------|---------------------|-----------|--------------|-------------------------------|------------------|--------------------|-------------|--------------------|---|
| Q1 | : How much of th | e Syllal | bus wa | s covered in the | Class | | | | | | | |
| A | 85 - 100% | | В | 70-84% | (| 2 | 55-69% | D | 30-54% | Е | Below 30% | |
| Q2 | : How well did the | e teach | ers pre | pare for the class | | | | | | | | |
| A | Thoroughly | | В | Satisfactorily | (| C | Poorly | D | Indifferently | Е | Won't teach at all | |
| Q3 | : How well the tea | achers a | ible to | communicate | | | | | | L | | |
| A | Always | | В | Sometimes | (| \mathbb{C} | Just Satisfactorily | D | Generally | Е | Very Poor | |
| | Effective | | | Effective | | | | | Ineffective | | Communication | |
| Q4 | : The Teachers ap | proach | to teac | ching can best be | describe | ed as | | | | | | |
| A | Excellent | | В | Very Good | (| 2 | Good | D | Fair | Е | Poor | |
| Q5 | : Fairness of the in | nternal | evalua | tion process by the | ne teach | ers | | | | | | |
| A | Always Fair | | В | Usually Fair | (| 2 | Sometimes Unfair | D | Usually | Е | Unfair | |
| | | | | | | | | | Unfair | | | |
| Q6 | : Was your perfor | mance | in assi | gnments discusse | d with y | ou/ | | | | | | |
| A | Every Time | | В | Usually | (| Z | Occasionally/ | D | Rarely | Е | Never | |
| 0.5 | | | L | L | | | Sometimes | | | | | |
| Q7 | : The institute take | es activ | e inter | est in promoting | internsh | ip, sti | ident exchange and field vis | sit opportunitie | es for students | | | |
| A | Regularly | | В | Often | (| C | Sometimes | D | Rarely | Е | Never | |
| Q8 | : The Teaching an | nd ment | oring p | process in your in | stitution | facil | itates you in cognitive, soci | al and emotion | nal growth | | | 1 |
| A | Significantly | | В | Very well | (| 2 | Moderately | D | Marginally | Е | Not at all | |

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NONGSTOIN COLLEGE



Student Satisfaction Survey (SSS)

Report

Academic Year: 2023-2024

Conducted by

IQAC Cell

NONGSTOIN COLLEGE, NONGSTOIN

Analysis of Student Satisfaction Survey for 2023-2024

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| | Q1: How Much of the Syllabus was covered in the Class | | | | | | | |
|--------------------|---|---------|--------|--------|-----------|--|--|--|
| Name of Department | 85 - 100% | 70-84% | 55-69% | 30-54% | Below 30% | | | |
| | 42.86 | 47.96 | 6.12 | 3.06 | 0 | | | |
| Khasi | | | | | | | | |
| | 3.85 | 84.62 | 11.53 | 0 | 0 | | | |
| English | | | | | | | | |
| | 0 | 78.57 | 21.43 | 0 | 0 | | | |
| Economics | | | | | | | | |
| | 33.33 | 52.39 | 14.29 | 0 | 0 | | | |
| Political Science | | | | | | | | |
| | 7.69 | 84.62 | 7.69 | 0 | 0 | | | |
| History | | | | | | | | |
| | 2.86 | 51.43 | 40 | 5.71 | 0 | | | |
| Sociology | | | | | | | | |
| 8 | 26.36 | 69.77 | 3.88 | 0 | 0 | | | |
| Geography | | | | | | | | |
| | 14.29 | 78.57 | 7.14 | 0 | 0 | | | |
| Education | | | | | | | | |
| | 18.18 | 75.76 | 3.03 | 40 | 3.03 | | | |
| Physics | | | | | | | | |
| | 9.1 | 90.9 | 0 | 0 | 0 | | | |
| Chemistry | | | | | | | | |
| | 5.41 | 94.59 | 0 | 0 | 0 | | | |
| Mathematics | | | | | | | | |
| | 21.43 | 71.43 | 7.14 | 0 | 0 | | | |
| Zoology | | | | | | | | |
| | 0 | 9.1 | 90.9 | 0 | 0 | | | |
| Bio-Chemistry | | | | | | | | |
| | 0 | 82.14 | 17.86 | 0 | 0 | | | |
| Commerce | | | | | | | | |
| - | 35.29 | 54.71 | 0 | 0 | 0 | | | |
| Botany | | | | | | | | |
| 1 | 220.65 | 1026.56 | 231.01 | 48.77 | 3.03 | | | |
| Total | | | | | | | | |
| | 14.42 | 67.09 | 15.09 | 3.19 | 0.19 | | | |
| % | | | | | | | | |

From the above table, it is observed that around 67.09 % of the students expressed their views that 70-84% syllabus was covered across all the departments, followed by 15.09 % are about 55-69 %, 14.42 % are about 85-100%, 3.19 % are about 30-54% and 0.19% of the students are having opinion below 30%.

| Name of | Q2: How well did the teachers prepare for the class | | | | | | | |
|---------------|---|----------------|--------|---------------|--------------------|----------------|--|--|
| Department | Thoroughly | Satisfactorily | Poorly | Indifferently | Won't teach at all | 76HE | | |
| | 37.3 | 59.52 | 1.59 | 1.59 | 0 | | | |
| Khasi | | | | | A COLOR | Consult of the | | |
| | 7.69 | 80.77 | 11.54 | 0 | 0 | "03 | | |
| English | | | | | | | | |
| | 21.43 | 50 | 28.57 | 0 | 0 | | | |
| Economics | | | | | | | | |
| Political | 33.33 | 61.9 | 4.76 | 0 | 0 | | | |
| Science | | | | | | | | |
| | 7.69 | 76.92 | 15.38 | 0 | 0 | | | |
| History | | | | | | | | |
| | 2.86 | 65.71 | 28.57 | 2.86 | 0 | | | |
| Sociology | | | | | | | | |
| | 7.75 | 64.34 | 4.65 | 0 | 0 | | | |
| Geography | | | | | | | | |
| | 8.33 | 83.33 | 8.33 | 0 | 0 | | | |
| Education | | | | | | | | |
| | 18.18 | 75.76 | 3.03 | 0 | 3.03 | | | |
| Physics | | | | | | | | |
| | 18.18 | 81.82 | 0 | 0 | 0 | | | |
| Chemistry | | | | | | | | |
| | 8.11 | 91.89 | 0 | 0 | 0 | | | |
| Mathematics | | | | | | | | |
| | 28.57 | 64.28 | 7.14 | 0 | 0 | | | |
| Zoology | | | | | | | | |
| | 0 | 9.1 | 90.09 | 0 | 0 | | | |
| Bio-Chemistry | | 7 | | | | | | |
| | 1.07 | 7.14 | 14.28 | 3.57 | 0 | | | |
| Commerce | | | | | | | | |
| | 23.53 | 76.47 | 0 | 0 | 0 | | | |
| Botany | | | | | | | | |
| Total | 224.02 | 948.95 | 217.93 | 8.02 | 3.03 | | | |
| | 15.98 | 67.69 | 15.54 | 0.56 | 0.22 | | | |
| % | | | | | 0.00 | | | |

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From the above table, it is observed that around 67.69 % of the students are satisfied with students preparation for class for the class assigned to different semesters across all streams, followed by 15.98% students expressed it thoroughly, 15.54 % students expressed it very poor, 0.56% students expressed their opinion indifferently and 0.22 % express that teachers won't teach at all.

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| Name of Department | O3: How w | ell the teachers | able to commun | icate | MECHAL OF |
|---|-----------|------------------|----------------|-------------|------------------|
| 200000000000000000000000000000000000000 | Always | Sometimes | Just | Generally | Very Poor |
| | Effective | Effective | Satisfactorily | Ineffective | Communication |
| | 47.38 | 52.17 | 0 | 0 | 0 |
| Khasi | | | | | Fig. 12111 1 1 2 |
| English | 11.11 | 77.78 | 7.4 | 3.7 | 0 |
| | 14.29 | 57.14 | 28.57 | 0 | 0 |
| Economics | | | | | |
| Political Science | 42.86 | 52.38 | 4.7 | 0 | 0 |
| Science | 12.08 | 76.92 | 0 | 0 | 0 |
| History | | | | | |
| Sociology | 2.86 | 60 | 34.29 | 0 | 2.86 |
| Sociology | 37.21 | 58.14 | 4.65 | 0 | 0 |
| Geography | 37.21 | | 1100 | | |
| <u> </u> | 7.14 | 85.71 | 7.14 | 0 | 0 |
| Education | | | | × | |
| | 24.24 | 72.73 | 0 | 0 | 3.03 |
| Physics | | | | | |
| ~ : | 27.27 | 72.73 | 0 | 0 | 0 |
| Chemistry | 12.71 | 06.40 | 0 | 0 | 0 |
| Mathematics | 13.51 | 86.49 | 0 | 0 | 0 |
| Mathematics | 28.57 | 57,14 | 14,28 | 0 | 0 |
| Zoology | 20.37 | 37,14 | 14,20 | 0 | 0 |
| 20010g, | 0 | 9.1 | 90.09 | 0 | 0 |
| Bio-Chemistry | | · · · | 70.07 | Ů | |
| · · · · · · · · · · · · · · · · · · · | 7.14 | 67.86 | 25 | 0 | 0 |
| Commerce | | | | | |
| Botany | 41.18 | 58.82 | 0 | 0 | 0 |
| <u> </u> | 316.84 | 887.97 | 201.84 | 3.7 | 5.89 |
| Total | | | | | |
| % | 22.37 | 62.69 | 14.25 | 0.26 | 0.42 |

The table no 3 explains about the teacher's communication skill in both teaching-learning processes. It is observed from the above data that 62.69 % students are expressed their opinion that it is sometimes effective on teacher's communication skill in both teaching-learning process, followed by 22.66 % students expressed that it is always effective, 14.25 % students expressed that it is just satisfactorily, 0.26 % students expressed it is generally effective and 0.42 % students expressed about very poor communication.

| | Q4: The Teachers approach to teaching can best be described as | | | | | | | | |
|--------------------|--|-----------|--------|------|-----------|--|--|--|--|
| Name of Department | Excellent | Very Good | Good | Fair | Poor | | | | |
| | 21.74 | 78.26 | 0 | 0 | 0 | | | | |
| Khasi | | | | | A Section | | | | |
| | 11.11 | 88.89 | 0 | 0 | 0 | | | | |
| English | 7.14 | 05.71 | 7.14 | 0 | - | | | | |
| Economics | 7.14 | 85.71 | 7.14 | 0 | 0 | | | | |
| Economics | 47.62 | 52.38 | 0 | 0 | 0 | | | | |
| Political Science | 47.02 | 32.36 | U | U | 0 | | | | |
| 1 ontical Science | 7.69 | 84.62 | 7.69 | 0 | 0 | | | | |
| History | 7.07 | 04.02 | 7.07 | O | | | | | |
| IIIStory | 0 | 68.57 | 31.43 | 0 | 0 | | | | |
| Sociology | | 00.57 | 31.13 | | | | | | |
| 5,000 | 30.23 | 64.34 | 5.43 | 0 | 0 | | | | |
| Geography | | | | | | | | | |
| G I V | 7.14 | 85.71 | 7.14 | 0 | 0 | | | | |
| Education | | | | | | | | | |
| | 24.24 | 66.67 | 6.06 | 0 | 3.03 | | | | |
| Physics | | | | | | | | | |
| | 31.82 | 68.18 | 0 | 0 | 0 | | | | |
| Chemistry | | | | | | | | | |
| | 10.81 | 83.78 | 5.4 | 0 | 0 | | | | |
| Mathematics | | | | | | | | | |
| 7 | 21.42 | 64.28 | 7.14 | 0 | 0 | | | | |
| Zoology | | 15.15 | 5151 | | | | | | |
| Pia Chamiatan | 0 | 45.45 | 54.54 | 0 | 0 | | | | |
| Bio-Chemistry | 7.14 | 78.57 | 10.71 | 3.57 | 0 | | | | |
| Commerce | 7.14 | /8.3/ | 10.71 | 3.37 | | | | | |
| Commerce | 17.65 | 64.71 | 17.65 | 0 | 0 | | | | |
| Botany | 17.03 | 04.71 | 17.05 | U | | | | | |
| | 245.75 | 1080.12 | 160.33 | 3.57 | 3.03 | | | | |
| Total | | | | | | | | | |
| | 16.46 | 72.36 | 10.74 | 0.24 | 0.2 | | | | |
| % | 2000 | | | | | | | | |

From the above table it shows that it is around 72.36% students expressed their opinion that the teachers approach to teaching is very good, followed by 16.46% are excellent, 10.74% are saying good, 0.24% are saying fair and 0.2% are saying poor.

| Name of Department | Q5: Fairness of the internal evaluation process by the teachers | | | | | | | | |
|--------------------|---|--------------|---------------------|----------------|--------|--|--|--|--|
| - | Always Fair | Usually Fair | Sometimes Unfair | Usually Unfair | Unfair | | | | |
| | 36.36 | 63.63 | 0 | 0 | 0 | | | | |
| Khasi | | | * | (40,00) | CILLA | | | | |
| English | 18.52 | 70.37 | 11.11 | 0 | 0 | | | | |
| Economics | 21.43 | 64.29 | 14.29 | 0 | 0 | | | | |
| Political Science | 52.38 | 42.86 | 0 | 4.76 | 0 | | | | |
| History | 15.38 | 76.92 | 7.69 | 0 | 0 | | | | |
| Sociology | 5.71 | 62.86 | 31.43 | 0 | 0 | | | | |
| Geography | 34.88 | 62.79 | 2.32 | 0 | 0 | | | | |
| Education | 7.14 | 85.71 | 7.14 | 0 | 0 | | | | |
| Physics | 24.24 | 75.76 | 0 | 0 | 0 | | | | |
| Chemistry | 33.33 | 61.9 | 4.76 | 0 | 0 | | | | |
| Mathematics | 10.81 | 89.19 | 0 | 0 | 0 | | | | |
| Zoology | 50 | 50 | 0 | 0 | 0 | | | | |
| Bio-Chemistry | 0 | 45.45 | 54.54 | 0 | 0 | | | | |
| Commerce | 7.41 | 77.78 | 18.52 | 0 | 0 | | | | |
| Botany | 64.71 | 35.29 | 0 | 0 | 0 | | | | |
| Total | 382.3 | 964.8 | 151.8 | 4.76 | 0 | | | | |
| % | 26.09 | 64.23 | 10.09 | 0.32 | 0 | | | | |

It is observed from the above data that around 64.23 % of the students expressed that internal evaluation is usually fair, followed by 26.09 % students expressed it always fair, 10.09 % are saying sometimes unfair, 0.32 % usually unfair and 0 % are saying Unfair.

| | Q6: Was your | Q6: Was your performance in assignments discussed with you | | | | | | |
|--------------------|---------------------|--|----------------------------|--------|---------------------------|--|--|--|
| Name of Department | Every Time | Usually | Occasionally/ Sometimes | Rarely | Never | | | |
| | 30.43 | 69.56 | 0 | 0 / | 0 | | | |
| Khasi | 0 | 06.20 | 2.7 | 0 | Competition of the second | | | |
| English | 0 | 96.29 | 3.7 | 0 | 0 | | | |
| Economics | 35.71 | 50 | 14.29 | 0 | 0 | | | |
| Economics | 33.33 | 66.67 | 0 | 0 | 0 | | | |
| Political Science | | | | | | | | |
| History | 15.38 | 76.92 | 0 | 7.69 | 0 | | | |
| | 2.86 | 65.71 | 31.43 | 0 | 0 | | | |
| Sociology | | | | | | | | |
| Geography | 29.46 | 66.67 | 3.88 | 0 | 0 | | | |
| Education | 7.14 | 85.71 | 7.14 | 0 | 0 | | | |
| | 24.24 | 69.69 | 3.03 | 0 | 3.03 | | | |
| Physics | 14.28 | 80.95 | 4.46 | 0 | 0 | | | |
| Chemistry | 14.20 | 00.75 | 1.10 | | | | | |
| Mathematics | 29.73 | 64.86 | 5.4 | 0 | 0 | | | |
| | 28.57 | 71.43 | 0 | 0 | 0 | | | |
| Zoology | 0 | 36.36 | 63.64 | 0 | 0 | | | |
| Bio-Chemistry | 0 | 30.30 | 03.04 | U | U | | | |
| | 7.14 | 82.14 | 10.71 | 0 | 0 | | | |
| Commerce | | | | | | | | |
| Botany | 64.71 | 35.29 | 0 | 0 | 0 | | | |
| | 322.98 | 1018.25 | 147.68 | 7.69 | 3.03 | | | |
| Total | 21.54 | 67.9 | 9.85 | 0.51 | 0.2 | | | |
| % | 0-11197-000000 - 40 | | | | | | | |

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It is observed from the above data that around 67.9 % of the students expressed their opinion that the teachers are usually discussed their performance in assignments, followed by 21.54 % students expressed it every time, 9.85 % are saying sometimes or occasionally, 0.51 % are saying rarely. It is surprising to note that around 0.2 % are saying that the teachers were never discussed about their performance in assignments.

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| | Q7: The institute takes active interest in promoting internship, stude exchange and field visit opportunities for students | | | | | | |
|----------------------|--|--------|-----------|--------|-------|--|--|
| Name of Department | Regularly | Often | Sometimes | Rarely | Never | | |
| • | 26.19 | 54.76 | 19.05 | 0 | 0 | | |
| Khasi | | | | | | | |
| | 11.11 | 81.48 | 11.11 | 3.7 | 0 | | |
| English | | | | | | | |
| | 7.14 | 57.14 | 35.71 | 0 | 0 | | |
| Economics | | | | | | | |
| | 33.33 | 61.9 | 4.76 | 0 | 0 | | |
| Political Science | | 00.21 | | | | | |
| *** | 7.69 | 92.31 | 0 | 0 | 0 | | |
| History | | (2.06 | 27.14 | | - | | |
| G ' 1 | 0 | 62.86 | 37.14 | 0 | 0 | | |
| Sociology | 22.26 | (2.57 | 12.10 | 0 | 0 | | |
| Caranahan | 23.26 | 63.57 | 13.18 | 0 | 0 | | |
| Geography | 7.14 | 85.71 | 7.14 | 0 | 0 | | |
| Education | 7.14 | 85./1 | 7.14 | U | 0 | | |
| Education | 15.15 | 72.73 | 9.1 | 0 | 0 | | |
| Physics | 13.13 | 12.13 | 9.1 | U | 0 | | |
| r nysics | 19.05 | 80.95 | 0 | 0 | 0 | | |
| Chemistry | 19.03 | 80.93 | | · · | | | |
| Chemistry | 8.11 | 91.89 | 0 | 0 | 0 | | |
| Mathematics | 0.11 | 71.07 | | Ü | | | |
| 1140040 | 21.43 | 78.57 | 0 | 0 | 0 | | |
| Zoology | | | | (E) | | | |
| | 0 | 36.36 | 63.64 | 0 | 0 | | |
| Bio-Chemistry | | | | | | | |
| | 3.57 | 67.86 | 28.57 | 0 | 0 | | |
| Commerce | | | | | | | |
| | 35.29 | 64.71 | 0 | 0 | 0 | | |
| Botany | | | | | | | |
| | 218.46 | 1052.8 | 229.4 | 3.7 | 0 | | |
| Total | | | | | | | |
| | 14.52 | 69.98 | 15.25 | 0.25 | 0 | | |
| % | | | | | | | |

It is observed from the above data that around 69.98 % of the students expressed that the institute often take active interest in promoting internship, student exchange and field visit as per the requirements of curricula, followed by 15.25 % students expressed it sometimes, 14.52 % are saying regularly, 0.25 % are saying rarely. It is surprising to note that no students are saying that the institute were never take active interest in promoting internship, student exchange and field visit.

08: The Teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth Not at all Very well Moderately Marginally Significantly Name of Department 23.81 65.87 10.32 0.0 Khasi 0 0 7.4 81.48 77.11 **English** 0 0 35.71 50 14.29 **Economics** 4.76 0 0 28.57 66.67 **Political Science** 7.69 0 7.69 84.62 History 0 48.57 8.57 0 42.86 Sociology 0 62.79 10.08 1.55 25.58 Geography 14.29 78.57 7.14 0 0 **Education** 75.76 3.03 3.03 3.03 15.15 **Physics** 0 0 9.1 81.82 9.1 Chemistry 64.86 18.92 0 0 16.22 **Mathematics** 0 0 78.57 0 21.43 Zoology 0 0 0 27.27 72.73 **Bio-Chemistry** 7.4 0 3.7 55.55 33.33 Commerce 0 0 0 41.18 58.82 **Botany** 3.03 961.22 352.78 20.55 228.41

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It is observed from the above data that around 61 % of the students expressed that the teaching and mentoring process very well facilitates by the institute for the cognitive, social and emotional growth, followed by 22.53 % students expressed it moderately, 14.59 % are saying significantly, 1.31 % are saying marginally. It is surprising to note that around 0.19 % is saying that the teaching and mentoring process never facilitates by the institute for the cognitive, social and emotional growth.

61.38

14.59

1.31

22.53

0.19

Total

%

| | Q9: The institution provides multiple opportunities to learn and grow | | | | | | |
|--------------------|---|--------|---------|----------|----------------------|--|--|
| Name of Department | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | | |
| | 17.39 | 56.52 | 26.09 | 0 | 0 | | |
| Khasi | | | | | | | |
| English | 3.7 | 59.26 | 22.22 | 14.81 | 0 | | |
| Economics | 7.14 | 64.29 | 28.57 | 0 | 0 | | |
| Political Science | 28.57 | 66.67 | 4.76 | 0 | 0 | | |
| History | 7.69 | 76.92 | 7.69 | 7.69 | 0 | | |
| Sociology | 0 | 42.86 | 57.14 | 0 | 0 | | |
| Geography | 20.16 | 56.59 | 15.5 | 3.1 | 4.65 | | |
| Education | 7.14 | 85.71 | 7.14 | 0 | 0 | | |
| Physics | 6.06 | 78.79 | 15.15 | 0 | 0 | | |
| Chemistry | 0 | 68.18 | 31.82 | 0 | 0 | | |
| Mathematics | 2.7 | 70.27 | 27.02 | 0 | 0 | | |
| Zoology | 0 | 100 | 0 | 0 | 0 | | |
| Bio-Chemistry | 0 | 9.1 | 90.1 | 0 | 0 | | |
| Commerce | 0 | 57.14 | 35.71 | 7.14 | 0 | | |
| Botany | 5.88 | 94.12 | 0 | 0 | 0 | | |
| Total | 106.43 | 986.42 | 368.91 | 32.74 | 4.65 | | |
| % | 7.09 | 65.79 | 24.61 | 2.18 | 0.31 | | |

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It is observed from the above data that around 65.79 % of the students agree with their view that the institute provides multiple opportunities to learn and grow, followed by 24.61 % students with their neutral view, 7.09 % strongly agree, 2.18 % are disagree with the above statement. It is surprising to note that around 0.31 % are saying that they are strongly disagree with their view that the institute provides multiple opportunities to learn and grow.

O10: Teachers inform you about your expected competences course and outcomes and programme out courses Occasionally/ Name of Usually Never Rarely **Every Time Sometimes** Department 1.59 36.51 56.35 5.55 0 Khasi 0 7.4 77.78 14.21 0 **English** 57.14 28.57 0 0 14.29 **Economics** 0 28.57 71.43 0 0 **Political Science** 0 0 15.38 84.62 0 History 0 0 20 67.69 12.31 Sociology 6.98 0 0 34.11 58.91 Geography 7.14 85.71 7.14 0 0 Education 0 0 27.27 69.69 3.03 **Physics** 0 0 0 13.64 86.36 Chemistry 8.11 91.89 0 0 0 **Mathematics** 0 0 0 21.43 78.57 Zoology 0 0 0 81.82 18.18 **Bio-Chemistry** 0 7.14 67.86 21.43 3.57 Commerce 41.18 58.82 0 0 0 Botany 178.01 3.03 282.17 1031 5.16 Total 18.82 68.76 11.87 0.34 0.2

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From the above data it shows that around 68.76 % of the students expressed their view that the teachers usually informed about the expected competencies course outcomes and programme out courses in the end of every semester, followed by 18.82 % students expressed with their view it is every times, 11.87 % are expressed with their view occasionally/sometimes, 0.34 % are expressed their view rarely. It is surprising to note that around 0.2 % students are expressing negative view about the expected competencies course outcomes and programme out courses in the end of every semester.

%

O11: Your mentors do follow up with the task assigned to you I don't haves Occasionally/ Name of Rarely **Every Time** Usually mentor **Sometimes** Department 0 10.87 54.35 34.78 Khasi 0 0 0 84.21 15.79 **English** 0 0 31.58 5.26 63.15 **Economics** 0 0 33.33 58.33 8.33 **Political Science** 0 0 16.67 83.33 History 1.54 1.54 20 61.54 15.38 Sociology 2 0 0 80 18 Geography 0 11.76 76.47 11.76 0 Education 0 0 0 75 25 **Physics** 0 0 0 11.76 88.24 Chemistry 0 0 100 0 0 **Mathematics** 0 0 50 50 Zoology 0 0 55.55 5.55 38.89 **Bio-Chemistry** 6.67 6.67 48.89 20 17.78 Commerce 9.1 72.73 0 0 18.18 **Botany** 8.21 8.21 820.76 392.9 269.9 Total 26.19 0.54 0.55 17.99 54.72 %

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From the above data it shows that around 54.72 % of the students expressed their view that mentors usually follow up with an assigned task, followed by 26.19 % students expressed with their view it occasionally, 17.99 % are expressed with their view every time, 0.54 % are expressed their view rarely. It is surprising to note that around 0.55 % students are expressing negative view about mentorship.

Q12: The teachers illustrate the concepts through examples and applications

Every time Usually Occasionally/ Rarely Never

| | applications | | | -8 1 | W EST |
|-----------------------|--------------|---------|----------------------------|--------|-------|
| Name of Department | Every time | Usually | Occasionally/ Sometimes | Rarely | Never |
| Khasi | 20 | 51.11 | 28.89 | 0 | 0 |
| English | 15.79 | 57.89 | 21.05 | 5.26 | 0 |
| Economics | 10.53 | 73.68 | 15.79 | 0 | 0 |
| Political Science | 50 | 45.83 | 4.17 | 0 | 0 |
| History | 16.67 | 83.33 | 0 | 0 | 0 |
| Sociology | 10.77 | 76.92 | 10.77 | 0 | 1.54 |
| Geography | 29 | 64 | 7 | 0 | 0 |
| Education | 35.29 | 64.71 | 0 | 0 | 0 |
| Physics | 0 | 75 | 25 | 0 | 0 |
| Chemistry | 64.12 | 5.88 | 0 | 0 | 0 |
| Mathematics | 0 | 33.33 | 66.67 | 0 | 0 |
| Zoology | 50 | 50 | 0 | 0 | 0 |
| Bio-Chemistry | 29.41 | 70.59 | 0 | 0 | 0 |
| Commerce | 13.04 | 69.57 | 10.87 | 4.35 | 2.17 |
| Botany | 9.1 | 18.18 | 72.73 | 0 | 0 |
| Total | 353.72 | 840.02 | 262.94 | 9.61 | 3.71 |
| % | 24.06 | 57.14 | 17.89 | 0.65 | 0.25 |

From the above data it shows that around 57.14 % of the students expressed their view that the teachers usually illustrate the concepts through examples and applications, followed by 24.06 % students expressed with their view it every time, 17.89 % are expressed with their view occasionally/sometimes, 0.65 % are expressed their view rarely. It is surprising to note that around 0.25 % students are expressing negative view about the teachers illustrate the concepts through examples and applications while teaching.

Q13: The teachers identify your strengths and encourage you with providing right level of challenges Name of **Partially** Slightly Unable to **Fully** Reasonably Department 57.78 31.11 0 11.11 Khasi 15.79 5.26 0 21.05 57.89 **English** 0 10.53 0 21.43 63.68 **Economics** 54.17 4.17 0 41.67 **Political Science** 0 16.67 83.33 0 History 0 23.08 60 16.92 0 Sociology 3 9 0 15 73 Geography 23.53 70.59 5.88 0 0 Education 0 0 25 75 **Physics** 0 0 0 94.12 5.88 Chemistry 0 0 0 33.33 66.67 **Mathematics** 0 0 0 50 50 Zoology 0 0 11.11 83.33 5.55 **Bio-Chemistry** 2.17 2.17 8.69 69.57 15.22 Commerce 0 0 9.1 27.27 63.64 **Botany** 10.43 27.17 413.23 864.82 177.81 **Total** 57.91 11.91 0.69 1.82 27.67 %

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From the above data it shows that around 57.91 % of the students expressed their view that the teachers are able to reasonably identify strengths and encourage in order to provide right level of challenges, followed by 27.67 % students expressed with their view it fully, 11.91 % are expressed with their view partially, 0.69 % are expressed their view slightly. It is surprising to note that around 1.82 % students are expressing their view about the teachers are unable to identify strengths and encourage in order to provide right level of challenges.

: Teachers are able to identify your weaknesses and help you to

| | Q14: Teachers are able to identify your weaknesses and help you to overcome them | | | | | | | |
|-----------------------|--|---------|----------------------------|--------|-------|--|--|--|
| Name of Department | Every time | Usually | Occasionally/ Sometimes | Rarely | Never | | | |
| Khasi | 15.55 | 55.55 | 28.89 | 0 | 0 | | | |
| English | 21.05 | 68.42 | 10.53 | 0 | 0 | | | |
| Economics | 11.11 | 77.78 | 11.11 | 0 | 0 | | | |
| Political Science | 50 | 45.83 | 4.17 | 0 | 0 | | | |
| History | 0 | 100 | 0 | 0 | 0 | | | |
| Sociology | 16.92 | 69.23 | 12.31 | 0 | 0 | | | |
| Geography | 26 | 67 | 7 | 0 | 0 | | | |
| Education | 35.29 | 58.82 | 5.88 | 0 | 0 | | | |
| Physics | 25 | 50 | 25 | 0 | 0 | | | |
| Chemistry | 94.12 | 5.88 | 0 | 0 | 0 | | | |
| Mathematics | 0 | 100 | 0 | 0 | 0 | | | |
| Zoology | 50 | 50 | 0 | 0 | 0 | | | |
| Bio-Chemistry | 38.89 | 55.55 | 5.55 | 0 | 0 | | | |
| Commerce | 19.57 | 41.3 | 15.22 | 2.17 | 0 | | | |
| Botany | 18.18 | 18.18 | 63.64 | 0 | 0 | | | |
| Total | 421.68 | 863.54 | 189.3 | 2.17 | 0 | | | |
| % | 28.55 | 58.48 | 12.82 | 0.15 | 0 | | | |

From the above data it shows that around 58.48 % of the students expressed their view that the teachers are usually identify weaknesses and help every time to overcome difficulties, followed by 28.55 % students expressed with their view it every time, 12.82 % are expressed with their view occasionally/sometimes, 0.15 % are expressed their view rarely. It is surprising to note that no students are expressing their view that the teachers never identify weaknesses and help to overcome difficulties.

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| | Q15: The Institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process | | | | | | | |
|-----------------------|--|-------|---------|----------|----------------------|--|--|--|
| Name of Department | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | | | |
| Khasi | 11.11 | 60 | 28.89 | 0 | 0 | | | |
| English | 5.3 | 73.68 | 10 | 0 | 0 | | | |
| Economics | 11.11 | 66.67 | 22.22 | 0 | 0 | | | |
| Political Science | 41.67 | 58.33 | 0 | 0 | 0 | | | |
| History | 0 | 100 | 0 | 0 | 0 | | | |
| Sociology | 20 | 67.69 | 12.31 | 0 | 0 | | | |
| Geography | 21 | 71 | 8 | 0 | 0 | | | |
| Education | 41.18 | 58.82 | 0 | 0 | 0 | | | |
| Physics | 25 | 50 | 0 | 0 | 25 | | | |
| Chemistry | 100 | 0 | 0 | 0 | 0 | | | |
| Mathematics | 0 | 33.33 | 66.67 | 0 | 0 | | | |
| Zoology | 0 | 100 | 0 | 0 | 0 | | | |
| Bio-Chemistry | 5.55 | 88.89 | 5.55 | 0 | 0 | | | |
| Commerce | 16.67 | 55.55 | 25 | 2.78 | 0 | | | |
| Botany | 9.1 | 63.64 | 27.27 | 0 | 0 | | | |
| Total | 307.69 | 947.6 | 205.91 | 2.78 | 25 | | | |
| % | 20.66 | 63.64 | 13.83 | 0.19 | 1.68 | | | |

From the above data it shows that around 63.64 % of the students expressed their opinion that they agree about the institutions make continuous effort in order to engage students in monitoring, review and continuous quality improvement of the teaching-learning process, followed by 20.66 % students expressed with their view that they are strongly agree, 13.83 % are neutral with their opinion, 0.19 % are expressed their disagreement. It is surprising to note that around 1.68 % students are strongly expressing their negative view about the institutions make continuous effort in order to engage students in monitoring, review and continuous quality improvement of the teaching-learning process.

| | | | | | 15/ |
|----------------------|-------------------|----------|----------|-------------|------------|
| | Q16: The Inst | 603 | | | |
| Name of Department | To a Great extent | Moderate | Somewhat | Very Little | Not at all |
| | 5.26 | 73.68 | 21.05 | 0 | 0 4 10 |
| Khasi | | | | | 201 |
| | 42 | 58 | 0 | 0 | 0 |
| English | * | | | | |
| | 21.43 | 64.26 | 14.29 | 0 | 0 |
| Economics | | | | | |
| | 13.33 | 82.22 | 4.44 | 0 | 0 |
| Political Science | | | | | 0 |
| *** | 0 | 0 | 0 | 0 | 0 |
| History | 2.7 | 70.27 | 27.02 | 0 | 0 |
| C | 2.7 | 70.27 | 27.03 | 0 | U |
| Sociology | 35 | 65 | 0 | 0 | 0 |
| Caaamanha | 33 | 65 | 0 | 0 | U |
| Geography | 38.46 | 61.54 | 0 | 0 | 0 |
| Education | 36.40 | 01.34 | 0 | U | U |
| Education | 0 | 0 | 0 | 0 | 0 |
| Physics | 0 | U | | · · | U |
| 1 Hysics | 52.94 | 47.06 | 0 | 0 | 0 |
| Chemistry | 32.74 | 17.00 | | | |
| Chemistry | 0 | 36.36 | 66.33 | 0 | 0 |
| Mathematics | | | | | |
| | 33.33 | 66.67 | 0 | 0 | 0 |
| Zoology | | | | | |
| <u>Ov</u> | 0 | 0 | 0 | 0 | 0 |
| Bio-Chemistry | | | , | | |
| | 0 | 45.45 | 45.45 | 9.1 | 0 |
| Commerce | | | | | |
| | 33.33 | 55.55 | 11.11 | 0 | 0 |
| Botany | | | | | |
| | 277.78 | 726.06 | 189.7 | 9.1 | 0 |
| Total | | | | | |
| 2.0 | 23.09 | 60.37 | 15.77 | 0.76 | 0 |
| % | | | | | |

It is noticed from the above table that around 60.37 % of the students are of the view that the institute/teachers moderately adopting student centric methods, followed by 23.09 % are express their views to a great extent, 15.77 % are of the view that in some extent the institute/teachers are adopting student centric methods, 0.76 % are of the view that a very little have adopted student centric methods. It is observed that no students are expressing their negative view about the adopting student centric methods.

Q17: Teachers encourage you to participate in extra-curricula EGHALAYA activities 1978 Strongly Name of Strongly Neutral Disagree Agree Disagree Agree Department 0 68.42 21.05 10.52 Khasi 56 0 0 0 44 **English** 0 0 21.43 57.14 21.43 **Economics** 0 0 60 13.33 26.67 **Political Science** 0 0 0 0 0 History 0 83.78 0 2.7 13.51 Sociology 0 0 60 0 40 Geography 0 0 0 61.54 38.46 Education 0 0 0 0 0 **Physics** 0 0 0 41.18 58.82 Chemistry 0 0 0 63.33 36.36 **Mathematics** 22.22 0 0 0 77.78 **Zoology** 0 0 0 0 0 **Bio-Chemistry** 0 0 45.45 45.45 6.1 Commerce 11.11 0 0 44.44 44.44 **Botany** 364.09 654.17 175.7 2.7 **Total** 0.22 0 30.43 54.67 14.68 %

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From the above table it shows that around 54.67 % students agree with their views in regard to encouragement of teachers to participate in extra-curricular activities, followed by 30.43 % are saying they are strongly agree, 14.68 % are neutral in their opinion, 0.22 % are disagree and no students completely disagree with their views.

Q18: Efforts are made by the Institute/teachers to inculcate soft^{TD-1978} skills, life skills and employable skills to make you ready for the

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world of work Name of To a Great Not at all Very little Moderate Somewhat **Extent Department** 0 0 5.26 21.05 73.68 Khasi 0 0 2 22 54 **English** 0 0 7.14 35.71 57.14 **Economics** 2.22 0 0 20 73.33 **Political Science** 0 0 0 0 0 History 0 0 21.62 72.97 5.41 Sociology 0 0 0 80 20 Geography 0 0 0 15.38 84.62 Education 0 0 0 0 0 **Physics** 0 0 0 41.18 58.82 Chemistry 0 0 0 63.33 36.36 **Mathematics** 0 0 0 100 0 Zoology 0 0 0 0 0 **Bio-Chemistry** 50 40 0 0 10 **Commerce** 0 22.22 44.44 33.33 **Botany** 0 0 652.33 131.72 389.16 **Total** 11.23 0 0 33.17 55.6 %

It is observed from the data that 55.6 % of the total students are to a great extent support their views in regard to inculcation of soft skills, life skills and employability skills imparted by the Institute who are ready for world of work, followed by 33.17 % are expressed their view to a great extent, 11.23 % are somewhat agree, and no students express that the institute and teachers are very little or no inculcate skill development courses.

| | Q19: Percenta | MEGH/ | | | |
|--------------------|---------------|---------|---------|---------|-----------|
| Name of Department | Above 90% | 70%-89% | 50%-69% | 30%-49% | Below 29% |
| • | 5.26 | 57.89 | 36.84 | 0 | 0 |
| Chasi | | | | | |
| | 14 | 48 | 38 | 0 | 0 |
| English | 1120 | 25.71 | 50 | 0 | 0 |
| | 14.29 | 35.71 | 50 | 0 | 0 |
| Economics | 6.67 | 82.22 | 11.11 | 0 | 0 |
| Political Science | 6.67 | 82.22 | 11.11 | 0 | 0 |
| Political Science | 0 | 0 | 0 | 0 | 0 |
| History | 0 | U | | | |
| History | 0 | 45.94 | 54.05 | 0 | 0 |
| Sociology | | | | | |
| | 50 | 50 | 0 | 0 | 0 |
| Geography | | | | | |
| | 0 | 61.54 | 38.46 | 0 | 0 |
| Education | | | | | |
| | 0 | 0 | 0 | 0 | 0 |
| Physics | | | | 0 | 0 |
| | 35.29 | 64.71 | 0 | 0 | 0 |
| Chemistry | 0.1 | 15.15 | 45.45 | 0 | 0 |
| M-4b | 9.1 | 45.45 | 45.45 | 0 | U |
| Mathematics | 33.33 | 66.67 | 0 | 0 | 0 |
| Zoology | 33.33 | 00.07 | | 0 | |
| Zoology | 0 | 0 | 0 | 0 | 0 |
| Bio-Chemistry | | | | | |
| | 0 | 18.18 | 63.64 | 9.1 | 9.1 |
| Commerce | | | | | |
| | 33.33 | 44.44 | 22.22 | 0 | 0 |
| Botany | | | | _ | |
| | 201.27 | 620.75 | 359.77 | 9.1 | 9.1 |
| Fotal | | | 20.00 | 0.76 | 0.76 |
| 0.4 | 16.77 | 51.73 | 29.98 | 0.76 | 0.76 |
| % | | | | | |

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The table 19 clearly indicates about the percentage of teachers are using ICT tools for their teaching-learning process. It is observed that around 51.73 % teachers are using of ICT tools between 70-89 %, followed by 29.98 % who are using between 50-69%, 16.77 % teachers are using ICT above 90 %, 0.76 % are using ICT between 30-49% and 0.76 % are using ICT tools below 29%.

| | Q20: Overall | Z ESTL | | | |
|----------------------|-------------------|--------|---------|----------|----------------------|
| Name of Department | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| | 0 | 89.47 | 10.53 | 0 | 0 |
| Khasi | | | | | |
| | 34 | 62 | 4 | 0 | 0 |
| English | | | | | |
| | 28.57 | 57.14 | 14.29 | 0 | 0 |
| Economics | | | | | |
| Political Science | 22.22 | 60 | 17.78 | 0 | 0 |
| | 0 | 0 | 0 | 0 | 0 |
| History | | | | | |
| 1110101 | 10.81 | 86.48 | 2.7 | 0 | 0 |
| Sociology | | | | | |
| 20010105/ | 85 | 15 | 0 | 0 | 0 |
| Geography | | | | | |
| o o o g · u p · u , | 30.77 | 69.23 | 0 | 0 | 0 |
| Education | | | | | |
| | 0 | 0 | 0 | 0 | 0 |
| Physics | | | | | |
| | 61.11 | 38.89 | 0 | 0 | 0 |
| Chemistry | | | | | |
| V | 0 | 36.36 | 63.64 | 0 | 0 |
| Mathematics | | | | | |
| | 50 | - 50 | 0 | 0 | 0 |
| Zoology | 80.5 | | | | |
| O. | 0 | 0 | 0 | 0 | 0 |
| Bio-Chemistry | | | | | |
| · · | 0 | 54.54 | 45.45 | 0 | 0 |
| Commerce | | | | | |
| | 55.55 | 44.44 | 0 | 0 | 0 |
| Botany | | | | | |
| | 201.27 | 620.75 | 359.77 | 0 | 0 |
| Total | | | | | |
| | 16.77 | 51.73 | 29.98 | 0 | 0 |
| % | | | | | |

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The table indicates about the overall quality of teaching learning process in the Institution. It is observed from the above data that around 51.73 % of the students agree with the overall quality of teaching learning process in the Institution, followed by 29.98 % of the students who are neutral, 16.77 % who strongly agree with the quality of teachings, It is ascertained the fact that no students have a negative view on the overall quality of teaching learning process in the institute.

Main Findings

1. 81.51 % of the students expressed their view that from 70-100% syllabus was covered across all the departments for the session 2023-2024.

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- 2. 83.67 % of the students opined that the teachers are prepared for the class assigned to different semesters across all streams.
- 3. 85.06 % of the students are expressed their opinion about effectiveness on teacher's communication skill in both teaching-learning process.
- 4. 88.82 % % students expressed their opinion that the teachers approach to teaching is somehow within the range of excellent and very good.
- 5. 90.32 % of the students expressed their opinion within the range of always fair and usually fair.
- 6. 89.44 % of the students expressed their opinion that the teachers are discussed in regard to their performance in assignments.
- 7. 69.98 % of the students expressed that the institute are trying to take active interest in promoting internship, student exchange and field visit as per the requirements of curricula.
- 8. 61 % of the students expressed that the teaching and mentoring process are somehow facilitates by the institute for the cognitive, social and emotional growth as per the curricula.
- 9. 65.79 % of the students are moderately agrees with their view that the institute provides multiple opportunities to learn and grow.
- 10. 68.76 % of the students expressed their view that the teachers usually informed about the expected competencies course outcomes and programme out courses in the beginning and end of every semester.
- 11. 54.72 % of the students agreed that mentors are usually follow up with an assigned task either formally or informally.
- 12. 57.14 % of the students are of the view that the teachers are tries to illustrate the concepts through examples and applications while teaching in the class room.
- 13. 57.91 % of the students expressed their view that the teachers are able to fully identify their strengths and encourage them in order to provide right level of challenges in life.
- 14. 58.48 % of the students expressed their view that the teachers are able to fully identify weaknesses and help every time to overcome difficulties.
- 15. 63.64 % of the students expressed their opinion that they are agree about the institutions make continuous effort in order to engage students in monitoring, review and continuous quality improvement of the teaching-learning process.
- 16. 60.37 % of the students are of the view that the institute/teachers are adopting student centric methods.
- 17. 54.67 % of the students are strongly agrees with their views in regard to encouragement of teachers to participate in extra-curricular activities.
- 18. 55.6 % of the total students support their views in regard to inculcation of soft skills, life skills and employability skills imparted by the Institute who are ready for world of work.
- 19. 51.73 % of the students have opined that the teachers are using ICT tools for their teaching-learning process.
- 20. 51.73 % of the students are agrees the overall quality of teaching learning process in the Institution.

Suggestions:

A. For Teachers

- 1. Head of the Departments should see that the syllabus should complete in time.
- 2. Use more examples, illustrations in teaching-learning process.
- 3. Use of ICT tools for improving teaching-learning process.
- 4. Teaching should be Student centric method
- 5. Teachers should strictly adhere to the routine as per the class allotted.
- 6. Teacher should adopt experimental learning where ever possible for better clarity and understanding.
- 7. There should be a meaningful teacher-student interaction.
- 8. It is mandatory for teachers should go for Faculty Induction Programme/Refresher Course / orientation course or FDPs or MOOCs courses conducted by Human Resource Development Centre.
- 9. Conduct seminar and workshop every year.

B. For Management

- 1. The college should see that the teachers attended Faculty Induction Programme/Refresher Course.
- 2. Fund should be created for seminar, workshop and Field Study
- 3. Funds should be allocated for enabling ICT Class rooms.

Co-ordinator longstein College